



ALL INDIA UCO BANK PENSIONERS' FEDERATION

Affiliated to All India Bank Pensioners' & Retirees' Confederation and All India UCO Bank Officers' Federation
4, N S Road, Chartered Bank Building (1st Floor), Room No. 172, Kolkata-700001
Mobile no. 9830841788, Phone no. 033-40005572 e-mail Id -s.sarkar7039@yahoo.com

CIRCULAR FOR MEMBERS OF ALL INDIA UCO BANK PENSIONERS' FEDERATION.

Date 31st October, 2025

Dear Friends,

You are aware that from tomorrow 1st November, 2025, submission of Life Certificates by Bank Pensioners is going to start. Meanwhile, number of fraud cases faced by our beloved members across the country have touched us with great sorrow where hard earned money of the Senior Bank Men have been lost due to Cyber Crime. We are sure that necessary steps have been taken by those affected families by sending e mails to our Head Office's National Cyber Crime Reporting Division as well as to Government's Cyber Crime Portal. Needless to say, they have reported details of the fraud to concerned Pension Payment Branch of the Bank also. In such happenings, we would request all our concerned members to immediately contact with our Office Bearers, activists, members residing nearby them.

As this time submission of life certificates by Bank Pensioners through online has become very critical due to Cyber Attack, we like to give some inputs/suggestions/caution to our members across the country for their security and safety:

- 1. IT IS NOT WISE TO USE ONLINE SERVICES FOR LIFE CERTIFICATE SUBMISSION FOR THEM WHO ARE NOT CONVERSANT WITH IT.**
- 2. BEST OPTION IS TO VISIT HOME BRANCH [PENSION PAYMENT BRANCH] EVERYTIME FOR BANKING OPERATIONS AND SPECIALLY FOR SUBMISSION OF LIFE CERTIFICATES IN NOVEMBER EVERY YEAR.**

It is also true that many members are residing far from Home Branches [Pension Payment Branches] and it is difficult for them to submit Life Certificates by going to Home Branches physically.

For them we suggest:

- 1. To submit Life Certificates through m banking app [VLCC], Door Step Banking and through Jeevan Pramaan Official Website.**

For them who resides near Home Branch [Pension Payment Branch] but is suffering from illness and unable to go to Home Branch, for them we suggest:

- 1. Please make a phone call to Home Branch or please send one e mail to Home Branch and request any Branch Official to come to residence of the concerned Bank Pensioner and to accept Life Certificate from the Pensioner.**

Further all our State Office Bearers/Activists are ready to help any Senior UCOite in regard to submission of Life Certificates during November, 2025.

Lastly, we like to give some suggestions to our members to avoid any Cyber Fraud:

- 1. DO NOT SHARE OTP WITH ANYONE UNDER ANY CIRCUMSTANCES.**



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- 2. NEVER TRUST ON UNKNOWN CALLS/MESSAGES ASKING FOR KYC UPDATION.**
- 3. ALWAYS CROSS CHECK AND CONFIRM THE KYC STATUS BY DIRECTLY COMMUNICATING WITH YOUR HOME BRANCH [PENSION PAYMENT BRANCH].**
- 4. NEVER SHARE YOUR ATM CARD NUMBER, CARD HOLDER'S NAME, EXPIRY DATE, CVV, PIN, OTP WITH ANY ONE.**
- 5. NEVER DOWNLOAD UNKNOWN APPS.**
- 6. ALWAYS REMEMBER, BANK WILL NEVER ASK TO SHARE YOUR SENSITIVE INFORMATION.**

Please come, let us also submit our Life Certificates as early as possible in November, 2025.

Wish you in good health and mind.

With Regards,

Sincerely,

For All India UCO Bank Pensioners' Federation
Subrata Sarkar
General Secretary



(Subrata Sarkar)
General Secretary

Place: Kolkata
Mob. 9830841788

Date: 31.10.2025.